

# Wednesday, March 14, 2012 7:30 - 4:30

Sunset Village UCLA Conference Center Westwood, CA

## FACULTY

Keynote

Colleen M. Gallagher, PhD, MA, LSW, FACHE Chief and Executive Director, Section of Integrated Ethics in Cancer Care Associate Professor, Department of Critical Care, Division of Anesthesiology and Critical Care The University of Texas MD Anderson Cancer Center, Houston, TX

Plenary Maria O'Rourke, RN, DNSc, FAAN, FAAHC President & CEO Role-Based Practice Solutions Larkspur, CA

> Breakout Speakers Brenda Barnum, RN, BSN, MA Lead RN, NICCU Children's Hospital Los Angeles

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Sabrina F. Derrington, MD Attending Physician,

Comfort & Palliative Care Team Children's Hospital Los Angeles Assistant Professor of Clinical Pediatrics, Keck School of Medicine at USC

Stuart G. Finder, PhD

Director, Center for Healthcare Ethics Cedars-Sinai Medical Center

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Closing Jodi Halpern, MD, PhD Associate Professor of Bioethics and Medical Humanities Joint Medical Program/School of Public Health University of California, Berkeley

"Not everything that counts can be counted, and not everything that can be counted counts." Albert Einstein

## **COURSE REVIEW**

# Ethical Realities in Clinical Practice, Seeing the Big Picture

#### Description

In the midst of caring for patients and their families, troubled by the need for efficiency and sometimes overwhelmed by the intensity of the ethical issues, we may lose sight of the bigger picture. What does it mean to be ethical or to be a moral agent in health care today? As we are asked to focus on safety, quality and patient satisfaction, we experience conflicts in expectations and what can be done with the resources at hand. Are there times when the goal of improved patient satisfaction scores and other "performance measures" may compromise safety and/or quality? By returning to our core values, we can address the many competing needs and understand why ethics really do matter.

Our keynote speaker, Colleen M. Gallagher, PhD, MA, LSW, FACHE, will address how ethics provide the lens through which we look at, and act to ensure safety and high quality care. She will discuss healthcare organizational values and behaviors that support a just culture - one of respectful communication, shared learning and mutual accountability.

One's professional authority and accountability are crucial to safe and quality care. In the plenary session Maria O'Rourke, RN, DNSc, FAAN, FAAHC, will focus on the ethical aspects of decision-based practice. In this context, our everyday ethical obligation to pursue best practices, based on the highest quality evidence, will result in effective plans of care to achieve the best clinical outcomes.

Breakout sessions include diverse topics: the challenges of patient advocacy, the role of team relationships in ensuring ethical practice, ethical issues related to children in long-term care who need periodic critical care, patient-provider conflict, and supporting hope in the face of serious illness.

The closing session by Jodi Halpern, MD, PhD will consider the challenges of clinical empathy and the role of the clinician's emotions in decision-making. She will highlight the value of self-reflection and the consequences of detachment.

### **Objectives**

- I. List the core values inherent in addressing patient and organizational expectations in healthcare delivery systems.
- Identify components of a just culture in a healthcare organization as they affect safety and quality care.
- 3. Discuss ethical obligations inherent in decision-based practice.
- 4. Describe situations that illustrate the practical application of the Code of Ethics for Nurses.
- Discuss the impact of clinician emotions on ethical decision making.

# SPONSORING INSTITUTIONS

California Hospital Medical Center Cedars-Sinai Medical Center Children's Hospital Los Angeles **City of Hope National Medical Center Glendale Adventist Medical Center** Harbor-UCLA Medical Center Kaiser Permanente SCal **Regional Committee on Bioethics Motion Picture Television Fund Hospital** Rancho Los Amigos National **Rehabilitation Center** Resnick Neuropsychiatric Hospital at UCLA Ronald Reagan UCLA Medical Center Santa Monica - UCLA Medical Center and Orthopaedic Hospital Saint John's Health Center St. Joseph Hospital, Orange **Torrance Memorial Medical Center UCLA Health System Ethics Center** University of California, Irvine VA Greater Los Angeles Healthcare System

# **PLANNING COMMITTEE**

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Chair: Katherine Brown-Saltzman, RN, MA

*Members:* Brenda Barnum, RN, BSN, MA Elissa Brown, MSN, PMHCNS-BC - Vice Chair Theresa S. Drought, PhD, RN Beverly Fairbairn, RN - Treasurer Linda Gorman, RN, MN, PMHCNS-BC, FPCN - Secretary Marilyn Shirk, RN, MN, CNS Margi Spies, RN, MEd, CNOR, NEA-BC

# PROGRAM

7:30 - 8:00	Registration/Continental Breakfast
8:00 – 8:15	Welcome/Introduction
8:15 – 9:45	Keynote
	Striking the Balance – Conscientious Caring Colleen M. Gallagher PhD, MA, LSW, FACHE
9:45 - 10:00	Break
10:00 - 11:00	Plenary
	<b>The Power and Beauty</b> of Professional Practice – Ethics as the Bottom Line Maria O'Rourke RN, DNSc, FAAN, FAAHC
11:00 - 12:00	Case Discussions
12:00 - 1:00	Lunch
1:00 - 3:00	Breakout Sessions
-	In-between—Victim or Advocate? Finder, PhD
<b>of Care</b> Brenda E	<b>Go Round - Navigating the Ethics</b> <b>for Chronically Ill Children.</b> Barnum, RN, BSN, MA F. Derrington, MD
	tions of Hope – How Do We Respond? M. Gallagher, PhD, MA, LSW, FACHE
Professi	<b>Our Obligation for Ethical</b> onal Practice – A Team Effort Rourke, RN, DNSc, FAAN, FAAHC
Opportu	nical Conflicts Become Therapeutic unities? pern, MD, PhD
3:00 - 3:15	Break

3:15 – 4:15 Closing

<b>Cultivating Clinical Empathy -</b>		
An Ethical Imperative		
Jodi Halpern, MD, PhD		

4:15 – 4:30 Closing Remarks and Evaluation

### **COURSE INFORMATION**

#### **Course Fee**

Early registration for Sponsoring Institutions, Students and Retirees \$95 – All Others \$145. **Deadline for Early Registration is Thursday, March 1, 2012.** Late registration fees are \$110 and \$170, respectively. Course fee includes syllabus, continental breakfast, lunch, refreshments and parking.

#### **Continuing Education**

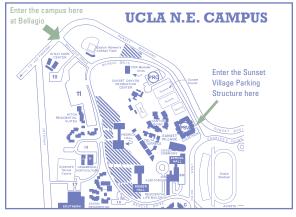
**Nursing:** Approved by BRN CA Board of Registered Nursing Provider #12511 for **7.5 Contact Hours** available for RNs.

Social Workers/MFTs: Contact Hour Credit for MFTs and/or LCSW This course meets the qualifications for
6.0 hours of continuing education credit for MFTs and/or LCSWs as required by the California Board of Behavioral Sciences, BBS Provider#: PCE 2401 (CE Provider: City of Hope National Medical Center/Beckman Research Institute).

### **Cancellation Policy** Until February 27, 2012 80% of the fee will be refunded. After that date, no refunds will be issued.

Location Sunset Village

UCLA Conference Center in Westwood 330 DeNeve Drive; Los Angeles, CA 90024-1387



**Complimentary Parking Beginning at 7:15 am:** From the 405 freeway, exit on Sunset Blvd. East. Turn right onto Bellagio, then left onto DeNeve. Follow the signs to Sunset Village Parking SV. Overflow parking will be directed to Parking Lot 7 just East on Charles E. Young Drive.

For more information view our website at www.ethicsofcaring.org or contact Lauren Siri at 310/794-6219 or E-mail at ethicscenter@mednet.ucla.edu

### **REGISTRATION FORM**

# Online: To Register and Pay Online with Credit Card: Go to our Secure Payment Website: www.ethicsofcaring.org Mail: NO PERSONAL CHECKS will be accepted. Cashier Checks/Money Orders Only. Make payable to: Ethics of Caring and mail with registration form to: Ethics of Caring 914 Westwood Blvd. # 181 Los Angeles, CA 90024

No phone registrations

### Cost

\$95 For Sponsoring Institutions, students and retirees if paid by March 1, 2012. Late registration is \$110.

\$145 Registration fee for all others if paid by March 1, 2012. Late registration is \$170.

Confirmations will be sent if email address is provided

**Concurrent Breakout Sessions:** (Please mark 1st, 2nd, & 3rd choice)

ABCDE
Name:
Home Address:
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May we send you future ethics information? Yes No
Telephone:
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Register and Pay Online Visit our Website: www.ethicsofcaring.org